

Social Media Handbook



# **Executive Summary**

Over time, FireSmart principles have shown that they are effective at reducing the risk related to losses in the most extreme wildfire conditions.

To effectively reduce wildfire risk, it is important that the public gain a better understanding of wildfire risk and what it means to be FireSmart. That a few simple steps can contribute to increasing a property's, neighborhood and community's resilience to wildfire.

Given this information, FireSmartBC has set the following Social Media objectives:

- 1. Increase awareness about FireSmart BC and its disciplines.
- 2. Increase support for FireSmart BC through homeowner and community participation in FireSmart initiatives and Wildfire Community Preparedness Day activities.
- 3. Increase in the number of recognized FireSmart communities.



#### **Executive Overview**

### Why Social Media and How Does it Work?

The public must see themselves as part of the prevention solution and not just see it as someone else's or government's responsibility. **Homeowners play an important role in wildfire prevention**; they are the ones that can directly reduce the risk of damage to their property by wildfire.

Social Media is a primary **community building** resource we use to spread the #FireSmartBC disciplines across British Columbia.

As community leaders, you play a crucial role in spreading actionable FireSmart disciplines in your community. Through sharing and engaging with FireSmartBC online, we can have a greater impact in developing fire resilient communities across British Columbia.

Social action at the individual level is what's needed to create wildfire resilient homes. Social media is a powerful tool to build community and initiate action in our communities.



#### **Best Practices**

#### How To Use Social Media to Engage Communities

We encourage the Social Media Manager of your organization spend time each week engaging with and supporting the FireSmart social communities. This includes liking, sharing, commenting and participating across all social channels. (Facebook/Twitter/Instagram) This interaction is crucial for FireSmartBC to access new audiences across British Columbia.

FireSmart BC content is designed to be highly sharable. This is done by publishing content that is designed to give practical and executable informational pieces and actionable homeowner resources. This enables community leaders to share actionable FireSmart insights to their personal and community networks.

On Facebook, when you see FireSmartBC content that is relevant to your community, share it to your community group or page.

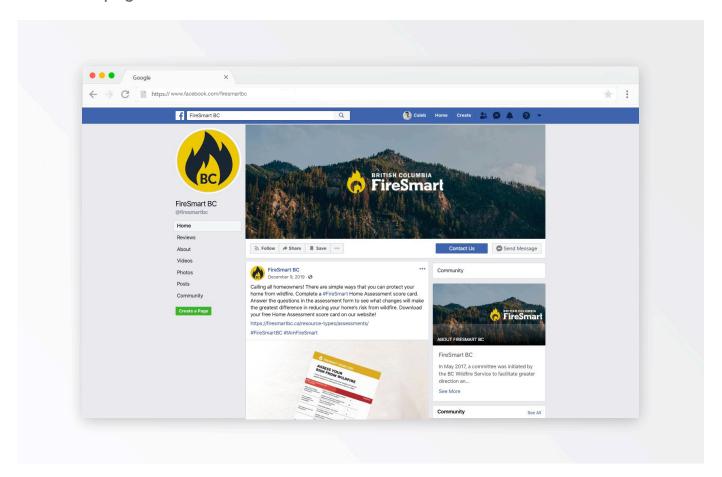
When possible, integrate hashtags into the sentence of your posts (ie. "The Rock Creek #FireSmartBC event happens this weekend" instead of "The Rock Creek FireSmart event..."). For hashtags where this isn't possible, place those hashtags at the very end of the post.



#### **Facebook**

#### Best Practices On Facebook

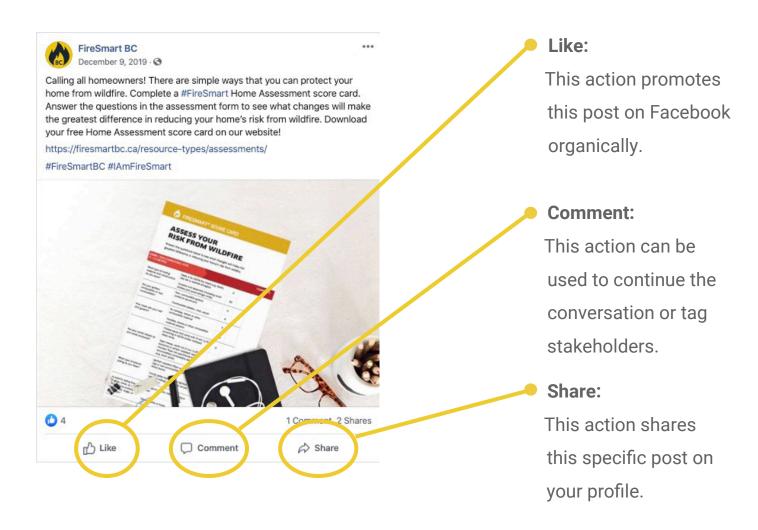
The FireSmart BC Facebook ecosystem is made up of BC FireSmart affiliates, committee members, residents and community leaders. You can find our Facebook page at Facebook.com/FireSmartBC.





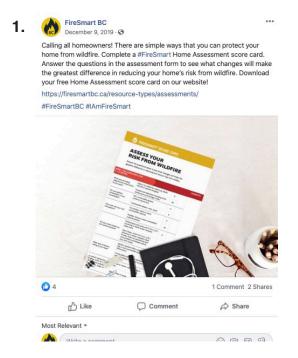
#### **Facebook**

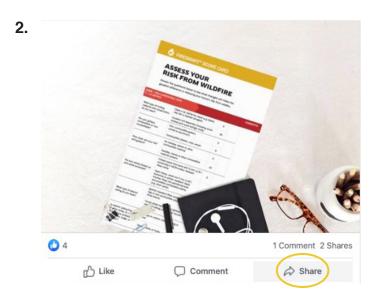
#### Best Practices On Facebook

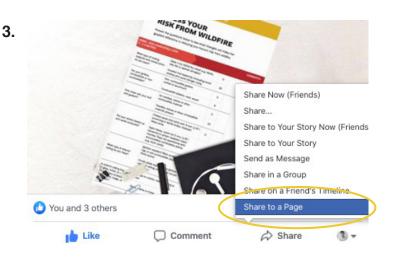


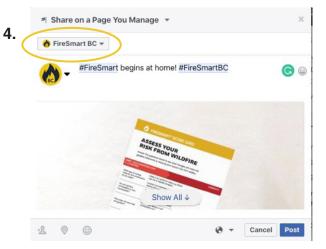


# Facebook - Sharing







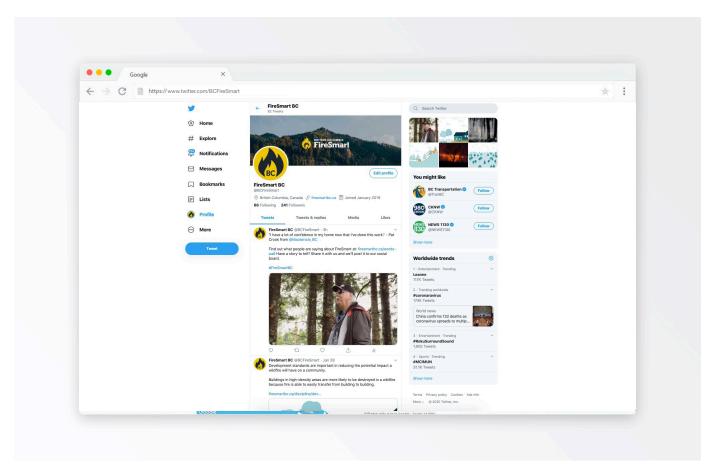




### **Twitter**

#### **Best Practices On Twitter**

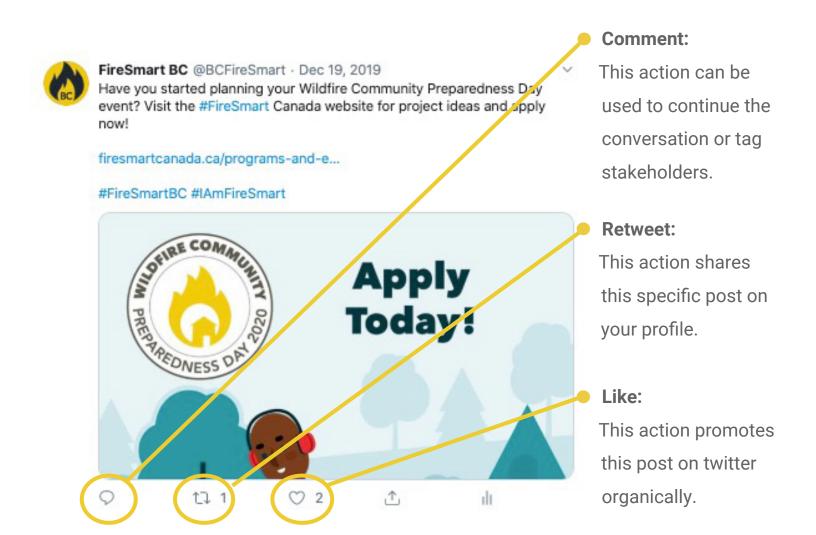
The FireSmart BC Twitter ecosystem is made up of BC FireSmart affiliates, committee members, residents and community leaders. You can find the FireSmart BC Twitter page at Twitter.com/BCFireSmart.





#### **Twitter**

#### **Best Practices On Twitter**

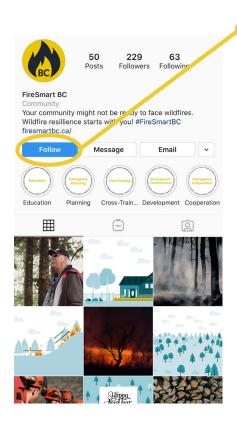




## Instagram

#### **Best Practices On Instagram**

The FireSmart BC Facebook ecosystem is made up of BC FireSmart affiliates, committee members, residents and community leaders. You can find the FireSmart BC Instagram page at Instagram.com/FireSmartBC.



#### Follow:

This action to connect with FireSmartBC on Instagram.

#### Like:

This action promotes this post on twitter organically.

#### Comment:

This action can be used to continue the conversation or tag stakeholders.



As a homeowner, you can start by doing a FireSmart Home Assessment, or by learning the zones that can be managed and maintained around your house. You can also find out what you can do to ensure your community has legislation in place to mitigate the potential risks of wildland fires becoming structural fires.

Learn more on the FireSmartBC website!

https://firesmartbc.ca/discipline/education/

#FireSmartBC #FireSmartDisciplines

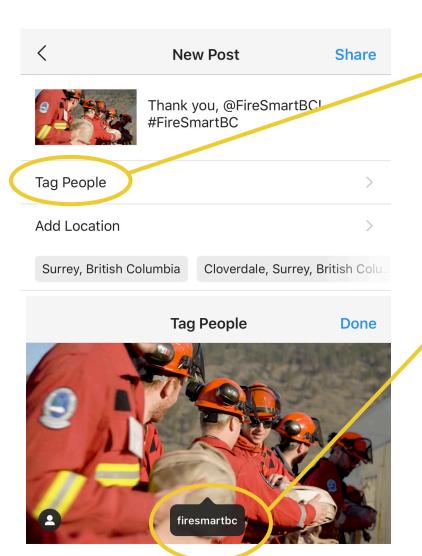
View 1 comment

November 26, 2019



# Instagram

### Best Practices On Instagram



# Tag @FireSmartBC in all your FireSmart Instagram photos!

#### Tagging:

When sharing with your community about homeowner tips, the FireSmart disciplines or a local FireSmartBC event, tag @FireSmartBC.

#### @FireSmartBC:

This action will develop the FireSmart Instagram community and let us know about your FireSmarting activities.



#### #FireSmartBC

As fires have increased in B.C. in the past decade, the need for preventative measures has never been greater. With FireSmart's seven disciplines, even the most fire-prone areas are can be protected and preserved.

We're excited to continue spreading the FireSmart disciplines on all the major social platforms. Come follow along!



#### **Facebook**

@FireSmartBC



# Instagram

@FireSmartBC



#### **Twitter**

@BCFireSmart





# FireSmart